



Vista Leisure Customer Information

Child Safety

The safety of all children using our facilities is a major priority for Vista Leisure and this responsibility is taken seriously. The following policies and procedures have been introduced to provide a safe environment for children.

- The Vista Leisure Child Protection Policy outlines our commitment supported by procedures to meet the needs and welfare of children in our care.
- This facility including the changing rooms is checked by staff every 30 minutes. Any suspicious behaviour will be reported and acted upon.
- For staff working with children, Vista Leisure ensures that all relevant employment checks are satisfactory and that staff undertake suitable and continuous training in relation to their duties.
- Photographic equipment including mobile phones capable of capturing images must not be used within this facility. (Vista Leisure reserve the right to authorise the use of photographic equipment for specific reasons).
- When using the swimming pools (excluding Walmer Paddling Pool) children under the age of four must be accompanied in the water by a responsible person (16 yrs +) on a one to one basis. Children aged four to seven must be accompanied on a maximum two to one basis. Walmer Paddling Pool is for use by children under the age of 10 who must also be accompanied by a responsible person.

If you see anything suspicious please contact a member of staff immediately.

Thank you for your co-operation in supporting our efforts to provide a safe environment for children.

www.vistaleisure.com

